

Quality Policy

Smart Solutions Technologies S.L

Our Mission: Capture the talent that allows for a better quality of life for our customers.

Our Vision: Revolutionize the way in which companies provide health monitoring systems.

Our Values: Confidence, Value, being proactive vs. reactivity, a drive to learn, innovation and originality

WE KNOW WHAT OUR CLIENT WANTS!	CLIENT ORIENTATION WE WORK TOGETHER: A big part of our success in our projects depends upon our collaboration with the client. WE TRY TO SATISFY AND EXCEED YOUR EXPECTATIONS: We use our experience to anticipate general problems with enthusiasm to reach and surpass your expectations.
OUR PRODUCTS ARE INNOVATIVE, SECURE, AND EFFICIENT	RISK MANAGEMENT We know our product and its contributions for personal health. We are prudent in your indications procuring identifying, evaluating, reducing, and conserving under control any possible risk that may arise.
QUALITY: OUR COMMITMENT	LEADERSHIP We have the support and commitment of the Directorate, who orients and incorporates a DRIVE to achieving objectives with high quality.
WE WORK AS A TEAM	TEAM PARTICIPATION We want to have a work environment where conversation, confidence, and cooperation are tools for progress. We are a team that works together for mutual benefits. The goal of an internal process of working would be trying like a client as well, what is the goal of an external process for the company.
WE DEPEND UPON EACHOTHER	FOCUS BASED ON PROCESSES We have a system of working in which we have identified processes that have value. The work of one member of the team serves as a base for the work of another member of the team.

QUALITY + MANAGEMENT = SUCCESS	FOCUS ON THE SYSTEM FOR MANAGEMENT The success of our company is reliant on the confidence instilled in us by our clients. Management of all of our processes in one system allows us to optimally achieve our objectives.
WE IMPROVE WHEN NECESSARY	CONTINUED EFFECTIVENESS AND EFFICIENCY OF OUR SYSTEM Continued Effectiveness and efficiency of our system: We move in a sector with constant technological evolution and regularly adapt to changing circumstances. We accept this challenge to be self-criticizing, to identify our weaknesses and take advantage of many opportunities with prudence when necessary. Ensuring compliance with statutory and regulatory requirements is fundamental to obtain the continued effectiveness of our system.
OUR DECISIONS ARE BASED UPON THE FOUNDATION OF OBJECTIVE INFORMATION	FOCUS BASED ON FACTS TO MAKE DECISIONS We use the feedback from information on our processes to orient ourselves in strategic decisions and operatives. We always keep in mind the base objectives and the mission of the company.
WE ARE NOT ALONE!	MUTUALLY BENEFICIAL RELATIONSHIPS We maximize our efficiency and create value by having a broad network of partners and external collaborators, always demanding the utmost professionalism.